



MISSION STATEMENT

We are dedicated to providing quality products and value-added services that meet or exceed customer expectations.

QUALITY POLICY

The Company is committed to achieving the aims of this policy through the implementation and maintenance of a Quality Management System. This commitment includes continual improvement of the system to achieve the company goals and objectives. Senior management will review the Quality Management System at regular intervals to ensure its continued effectiveness. Each member of senior management has agreed to quality objectives that are communicated to all employees they are responsible for.

Quality excellence is the foundation for the management of our business and the keystone of our goal of customer satisfaction. It is, therefore, our policy to:

- Consistently provide products and services that meet or exceed the quality expectations of our customers.
- Actively pursue continuous improvement in all aspects, through programs that enable each employee to do his or her job right the first time.

ENVIRONMENTAL POLICY

Interfast considers the health, safety and welfare of employees and all who work on our behalf, and the protection of the environment our corporate social responsibility and integrates this principle throughout our daily activities.

Interfast focuses on the safety of the work environment, on the reduction of environmental pollution, on complying with our regulatory and other requirements and on the efficient use of resources. Furthermore we are committed to improving our performance in these areas.

QUALITY AND ENVIRONMENTAL OBJECTIVES

Senior Management shall ensure that the Quality and Environmental Objectives are supported and met by all staff. The objectives are Interfast processes, which are measurable, continuously improved and are consistent with the Quality and Environmental Policies. Measuring and setting targets for the objectives provides the basis for monitoring, analysis and continual improvement.

Quality and Environmental Objectives include:

- Improving customer satisfaction by monitoring and measuring on time delivery
- Continually reducing customer returns
- Reducing non-hazardous waste sent to landfill (e.g. paper, corrugated, packaging materials)
- Reducing energy consumption
- Involving Interfast's key supplier to meet our Quality and Environmental objectives


Doug Woollings, President and CEO